



Westhaven

Live how you choose.

Strategic Plan: 2019 - 2022

Purpose, Vision & Values

Our purpose is our reason for being. This should always be front of mind when we communicate with our participants, families, other organisations and the media. We should always remain true to who we are and what we stand for. The following purpose, vision and values should underpin all our communications.

Our Purpose

We provide ways for adults and children with a wide range of disabilities to live life the way they choose

Our Vision

Live life the way you choose

Our Values

At Westhaven, people are at the centre of everything we do. This means we value

Connections Happiness Opportunities Individuality Cooperation Equity

Strategic Pillars

Our Strategic Plan has been aligned to Westhaven's Strategic Pillars to ensure we are creating, communicating, delivering, and exchanging offerings that assist our participants to live how they choose



Deliver a quality, safe and person centred client experience



Build a passionate, empowered, engaged and capable



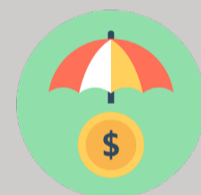
Utilise data and technology to continuously improve our ways of working and enable us to focus on delivering client care



Ensure compliance is always a priority and is front of mind



Be the provider of choice for disability services amongst our clients, stakeholders and the community



Ensure financial sustainability so we can continue to provide quality care to our clients and participants

Strategic Objectives

Where we are going - Between 2019- 2022

Westhaven's strategic objectives, look to identify growth and improvement opportunities for Westhaven to implement in order to deliver the organisation's vision to enable "adults and children with a wide range of disabilities to live life the way they choose."

Pursue sustainable growth in Western NSW - enabling more people to receive the quality and diversity of disability services they need to achieve the best outcomes

Build our lifetime approach - delivering services that maximise abilities for people of all ages, including children

Invest in the operating systems and people needed to enable significant growth and high quality services over the next 5-10 years